Recycling EcoWorx Products: Our Environmental Guarantee

EcoWorx products are backed with an Environmental Guarantee. It's our way of saying, "We want it back." All EcoWorx products have an 800 number printed on the back – 800.509.SHAW. Call and Shaw will transport and recycle any EcoWorx tile or broadloom carpet at no cost to you. Recycling EcoWorx is easy and hassle-free, making it easy for you to recycle your used carpet, <u>saving</u> valuable time and money on landfill fees.

Through our environmental guarantee, EcoWorx products are reclaimed from across the globe and recycled at our facilities in Cartersville, Georgia. In the 10 years since introduction, 1,328,951 pounds of EcoWorx have been diverted from landfill and made into new EcoWorx products.

Continental U.S. and Canada Guarantee: Shaw will take back 500 yards or greater of EcoWorx material at no cost to you. Alaska, Hawaii, other U.S. Territories and Mexico Guarantee: Shaw will take back 5,000 yards or greater of EcoWorx material at no cost to you and will assume the cost to transport the product to our recycling facilities.

International Guarantee: Shaw will take back 5,000 yards or greater of EcoWorx material from any international port at no cost to you. Shaw will pay for the transportation cost of EcoWorx material from any international port and will assume the cost to transport the product to our recycling facilities.

Material must meet the following requirements: Free of all types of debris and uncontaminated by any toxic substances, such as solvents. Adhesive residue on the backing is acceptable.

No other carpet tile backing, such as PVC, or other roll carpet backings may be mixed on EcoWorx pallets

EcoWorx Broadloom and Performance Broadloom products must be cut and rolled no longer than 3 feet wide

For more information and to arrange for recycling of EcoWorx carpet products, call 800.509.SHAW.

Recycling of Non-EcoWorx Products: In order to recycle non-EcoWorx carpet, a minimum of 500 square yards must be returned and a replacement order through Philly Queen Commercial must be placed. If you are not purchasing Philly Queen Commercial, we can provide assistance with recycling contacts in your area.

Scheduling Recycling: Call 800.434.9887 to begin the carpet recycling process. Your Philly Queen Commercial sales representative will complete a post consumer recycling <u>form</u> at least two weeks prior to pick-up. A Shaw Environmental Specialist will work with you to schedule carpet recycling. Please allow 5 days to schedule transportation.

Recycling Guidelines:

- New Philly Queen Commercial carpet is required
- 500 yard or \$1,000 minimum
- Material must be palletized and secured
- Carpet must be free of debris
- Customer must load material onto truck
- Pick-up location must be able to accommodate a 52-foot trailer
- Additional services such as dumpsters, dropped trailers, etc. will be provided as necessary at additional cost
- These services are applicable in the continental United States and Canada only
- Requests outside the continental U.S. will be evaluated on a project by project basis
- Philly Queen Commercial will provide proof of recycling documentation
- For more information on Shaw's collection network and to facilitate carpet recycling, please call 800.434.9887.



Commitment

Sustainability™ Through Innovation™ – That's the Shaw Green Edge®

It's our commitment to create the most beautiful – and sustainable – flooring in the world. And to help create a better planet for our customers, our people and our communities in the process.

Rooted in our drive to continuously improve every aspect of our <u>business</u>, the Shaw Green Edge® guides everything we do, every day – from maintaining the health and well-being of our people and communities, conserving energy and water, and recycling raw materials – to designing Cradle to Cradle products that can be remanufactured over and over again.

Because setting the standard for environmental excellence, social responsibility and product design is more than our responsibility. It's also good business. And it's our legacy.

Our Commitment

We are committed to sustainability as the business model that positions us as the industry leader today and far into the future. It's a model designed to drive our business performance, growth and productivity, and to support the growth, innovation and productivity across our value chain and that of our customers and partners.

We are committed to acting in a manner that is responsible, efficient, and effective in our <u>application</u> of human and material resources to meet the current and future expectations of our employees, customers and stakeholders. Guided by a cradle to cradle philosophy, we are dedicated to continually creating business value by leveraging and enhancing our systems and performance through the three pillars of sustainability:

- Operational & Environmental Excellence
- Corporate Governance & Social Responsibility
- Innovative Products & Services

Through our Shaw Green Edge platform, we demonstrate our leadership and sustainable value creation, today and tomorrow.

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